When your customer says: “I want my bank to provide consistent service, regardless of where I do business with the bank”...

CGI Trade360 offers a common global platform that is configurable to meet local standards, while maintaining bank-wide prescribed standards of service, with a fully synchronized Portal delivering a robust and seamless customer experience.

When the bank needs to enhance customer service...

CGI Trade360 Portal and customer service center capabilities allow banks to create a seamless, bank-branded experience globally — encompassing traditional trade, payables, receivables and cash management, with real-time transaction processing and reporting — complete with industry-leading service level agreements.

Customer service for many corporate banking customers can be as fragmented as the underlying systems and technology supporting them. More than ever, banks need to serve their customers seamlessly across the globe and be able to constantly deliver new services to meet rapidly changing customer needs.

CGI Trade360 Portal is a secure, intuitive web-based tool that seamlessly connects a bank’s corporate customers to robust capabilities for transaction processing, workflow, imaging, reporting and channel integration. It enables banks to create the required bank-branded customer experience across all products and geographies.

The Portal is part of the CGI Trade360 Global Transaction Platform. The platform enables banks to run their global trade business with a single instance for all locations and to offer the most robust trade service portfolio, including traditional trade, payables, receivables and cash management.

Key features of the Portal include:

- Multi-language and multi-currency support and configurability to meet local, regional and global requirements
- Dynamic branding with identities of the bank, or of insourced banks
- Tight integration with back-end Trade Processing System
- Comprehensive and rigid security measures including Public Key Infrastructure (PKI) certificates and Secure Sockets Layer (SSL) data encryption

Customer benefits

- Trade, supply chain finance and cash management on a single global, multi-lingual platform
- Seamless experience across products and geographies
- Real-time, custom reporting
- Access to the broadest range of solutions to mitigate buyer risk, optimize working capital, support liquidity management and improve efficiencies
- Ability to upload customized purchase order, invoice and payment data

Bank benefits

- Ability to present bank-branded customer experience across the globe
- Personalized landing page
- Broad range of trade, supply chain and cash products
- Global standard of service
- Speed to market
- Fully integrated back office
- High degree of straight through processing
- Customized mid-market integration for purchase orders and invoices
- Supplier Portal provides on-demand invoice offer and purchase request for approved payables financing
End-to-end global transaction services

The CGI Trade360 global transaction service delivers all of the advanced technology and services banks need to run a global trade business delivered from CGI's highly-secure, community cloud. The service includes Client Bank Relationship, Community Collaboration, Program Services and the Global Transaction Platform.

ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients' business strategies to achieve top-to-bottom line results.

For more information about CGI, visit www.cgi.com/trade or email us at info@cgi.com.