

# CGI Medicaid Incentive360®

Using CGI Medicaid Incentive 360®, the states of Minnesota, Nevada, Ohio, Virginia and Texas have disbursed over \$800 million in electronic health record (EHR) incentive payments, and that number keeps growing.

The Medicaid EHR Incentive Payment Program, mandated by the American Recovery and Reinvestment Act of 2009, requires states to apply for, manage and distribute EHR incentive payments to eligible professionals and hospitals. The goal is to facilitate EHR adoption to improve quality of care and reduce health costs.

CGI's Medicaid Incentive360 is an end-to-end suite of program implementation and administration services that allows states to transition to and administer their incentive programs without undue risk, burden, delay and cost. It supports all of the Adopt, Implement, Upgrade (AIU) and Stage 1 Meaningful Use (MU) provider attestations. It also supports the revisions from the Stage 2 MU rules that retroactively affect the AIU and Stage 1 requirements.

## Key services in the Medicaid Incentive360 suite:

- **Program management:** While strategic decision making authority over the new program resides with each state, CGI provides business and technical program management services, including project management, service level monitoring and reporting, and stakeholder engagement.
- **Business services:** CGI handles business administration for the new program, including communications and outreach; policy and procedure management; call centers; dispute resolution; reporting/auditing; fraud, abuse and duplication monitoring; and payment processing.
- **Technical services:** Our technical services include infrastructure management, portal registration capabilities, attestation and inquiry, interface administration, and the promotion of data exchange initiatives.

## Why CGI?

With 36+ years of IT and business consulting experience, 20 of which have been focused on the health industry, CGI has the IT and health expertise to help states transform their operations and fulfill their core missions.

For more information, contact [HealthIT@cgi.com](mailto:HealthIT@cgi.com) or visit [www.cgi.com/health](http://www.cgi.com/health).



## KEY BENEFITS

- Meet the EHR incentive program implementation dates
- Minimize disruption to current operations and reduce the need for more staff
- Establish predictable payment schedules and defined service level agreements
- Eliminate development efforts associated with a limited-time program
- Reduce dependency on MMIS vendor/fiscal agents
- Track incentive payments separate from MMIS payments
- Streamline complex processes and stay current with evolving CMS policies
- Offer an easy-to-use provider portal with a flexible architecture